

Pricing

Base Costs	
Monthly subscription - 0-9 users	£7.95 per user
Monthly licence fee - additional users 10-19	£6.95 per user
Monthly licence fee - additional users 20-99	£5.95 per user
Monthly licence fee - additional users above 100	POA
Additional Costs	
Sample pre-provisioned handsets	
Preferred: 6-line Yealink T41	£75 per handset
Budget: Single line Yealink SIP T19P	£40 per handset
Ask us about DECT, colour and touchscreen handsets or soft clients	
SMS notifications - voicemail alerts by text	10p per text
Call recording storage costs	See table below
Miscellaneous Costs	
Provisioning and commissioning of third-party handsets	£5 per handset

Call Recording Storage

Monthly

Band	Charge	Band	Charge
Band 1 (upto 50MB)	£10	Band 5 (upto 5GB)	£100
Band 2 (upto 500MB)	£20	Band 6 (upto 10GB)	£175
Band 3 (upto 1GB)	£36	Band 7 (upto 20GB)	£300
Band 4 (upto 2GB)	£60	Band 8 (upto 50GB)	£500

Charges are based on the maximum amount of data stored at any point during the month. Any stored data from the previous month forms part of the calculation of charges.

1 minute of stored calls = 0.14MB. Charge Band 1 = 357 minutes of stored calls.

Terms

- No subscriptions set-up or termination charges.
- No minimum contact period.
- No system set-up or "training" fees.
- No minimum volume commitment.
- All costs shown exclude VAT.
- Packages do not include call minutes costs - latest pricing available on request.

Standard Features

We call this our "standard" package, but there's nothing standard about it. It comes fully equipped with all of the great Upstream features except Call Recording and Auto Attendant. And unlike other providers, our pricing features discounts for sites with larger numbers of users.

Optional Features

Choose how many numbers you want Auto Attendant and/or Call recording to work with and for just £2 per month extra per number those options are enabled for full control of your call routing.

Typical Call Costs

UK Landline < 0.5p pm
UK Mobile < 2.5p pm

Min call charge - 1.5p

Contact Us
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